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## BASKETBALL HAWTHORN BH-001 REFUND POLICY (COVID-19)

### BASKETBALL HAWTHORN OBJECTIVE

To provide a local basketball competition that promotes good sports, enhances skill development, is competitive and is carried out in a safe, supportive and fun environment.

To achieve this objective, Basketball Hawthorn must implement fees and charges for its services.

### BASKETBALL HAWTHORN VALUES

Basketball Hawthorn embeds in its programs and instils in all participants the following core values:

- Integrity
- Professionalism
- Accountability
- Innovation
- Resilience
- Fun

Basketball Hawthorn understands that various factors, including COVID-19, may continue to impact the conduct of the season and/or the participation of clubs, teams or players. As a result, the Refund Policy has been adopted to specifically reflect these circumstances.

### POLICY PURPOSE

The purpose of the *Basketball Hawthorn Refund Policy (COVID-19)* is to clearly set out the manner in which Basketball Hawthorn will offer and/or calculate refunds (if any) in the event of factors arising from the current COVID-19 pandemic.

### POLICY REVIEW

This policy will be reviewed at least annually to have consideration to applicable government guidelines and other environmental factors, and also to align with the Objective and Values of Basketball Hawthorn.

### POLICY

While there are a number of reasons that may be considered by Basketball Hawthorn as warranting the payment of a refund to a club, team or player, this policy only has regard to the impact of COVID-19 on seasons currently intended to be played during 2021. For the position of Basketball Hawthorn in relation to refunds for other reasons please refer to *Basketball Hawthorn Domestic Competitions By-Laws (5.7.5 Cancellation of a Fixtured Match)*.





In the event that a portion of a season is disrupted due to Federal or State Government mandated restrictions impacting sporting events or business operations, including Basketball Hawthorn, a refund will be calculated based on the number of games played out of the applicable season, and has regard to the costs incurred by Basketball Hawthorn to conduct a season.

**Summer Slam 2021 Season (6 rounds)**

Policy: There are no refunds offered for the first 2 lost rounds, with each round lost after that refunded at 50% of that round's fees.

	Number of rounds lost to COVID19						
	0	1	2	3	4	5	6
Rounds refunded	N/A	0	0	1	2	3	4

**Winter 2021 Season (15 rounds)**

Policy: There are no refunds offered for the first 3 lost rounds, with each round lost after that refunded at 50% of that round's fees.

	Number of rounds lost to COVID19					
	0	3	6	9	12	15
Rounds refunded	N/A	0	3	6	9	12





## Version Control

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Summary of Changes	

